

Senior Visitor Experience Manager, Tate Liverpool



Tate

You'll lead and inspire a small team of Visitor Experience Managers and the Visitor Assistants' team, and deliver through them excellent visitor experience, ensuring that our front-of-house, security and membership and ticketing operations run smoothly and efficiently. You'll build strong relationships and work collaboratively with colleagues in other departments in Liverpool and London.

You'll need to combine your passion for visitor experience with a demonstrable track record of delivering results whilst maximising income opportunities and developing services and facilities to engage with existing and new audiences. You'll have experience of supporting people through change within a large organisation – so you'll be confident, influential and an excellent communicator. Keeping a close eye on budgets and deadlines, you'll play a key role in shaping the visitor experience at Tate Liverpool.

Location:	Liverpool
Category:	Front of house/visitor services
Duration:	
Type of Contract:	Permanent
Hours:	Full Time
added: May 17, 2012	deadline: May 31, 2012

More information: <http://www.tate.org.uk/about/workingattate/>