

## Visitor Services Assistants



### National Museums Scotland

You will be responsible for delivering excellent customer care to ensure that every visitor's expectations are met and exceeded. Experience of working in a customer focused environment is essential. You will have excellent interpersonal, communication and presentation skills with the ability to talk confidently to a wide range of visitors.

Your hours of work will reflect our opening times. Between 1 April and 31 October each year you will work 37 hours per week while between 1 November and 31 March each year you will work hours as required, mainly at weekends. We are open seven days a week and the hours of work offered will reflect this and these posts will start on 26 March 2012.

Details of this post and of all our vacancies can be viewed on [www.nms.ac.uk](http://www.nms.ac.uk)

For further information and an application pack, please visit [www.nms.ac.uk](http://www.nms.ac.uk), telephone 0131 247 4094 (answerphone) or email [applications@nms.ac.uk](mailto:applications@nms.ac.uk), stating reference NMS12/200. Closing date for completed applications is Monday 8 February 2012. It is likely that the selection event will be held on 22 February 2012.

National Museums Scotland is committed to being an Equal Opportunities Employer.

<b>Location:</b>	East Lothian
<b>Category:</b>	Front of house/visitor services
<b>Duration:</b>	
<b>Type of Contract:</b>	Permanent
<b>Hours:</b>	Full Time
added: Jan. 26, 2012	deadline: Feb. 8, 2012

More information: [http://www.nms.ac.uk/about\\_us/job\\_vacancies.aspx](http://www.nms.ac.uk/about_us/job_vacancies.aspx)